



# GBAC STAR™ SERVICE ACCREDITATION

**Demonstrate your commitment to a healthy and safe environment!**



Developed by the Global Biorisk Advisory Council® (GBAC), a division of ISSA, the **GBAC STAR™ Service Accreditation Program** offers building service contractors and other outsourced cleaning service providers the

opportunity to communicate their commitment to building occupant health and safety through a respected, third-party accreditation.

The accreditation validates a cleaning company's cleaning, disinfection, and infection prevention program to help its facility customers prepare, respond and recover from biohazards and infectious agents, such as SARS-CoV-2, the virus responsible for COVID-19.

Plus as a performance-based program, GBAC STAR Service has its roots in quality management system principles, and is similar in approach to other relevant industry programs like ISO 9001, ISO 45001, and ISO 35001.

**Accredited service providers will comply with the program's 20 elements:**

1. Organizational Roles, Responsibilities and Authorities
2. Facility Commitment Statement
3. Sustainability and Continuous Improvement
4. Conformity and Compliance
5. Goals, Objectives and Targets
6. Program Controls and Monitoring
7. Risk Assessment and Mitigation Strategies
8. Standard Operating Procedures (SOPs)
9. Tools and Equipment
10. Cleaning and Disinfection Chemicals
11. Inventory Control and Management
12. Personal Protective Equipment (PPE)
13. Waste Management
14. Personnel Training and Competency
15. Emergency Preparedness and Response
16. Facility Infectious Disease Prevention Practices
17. Worker Health Program
18. Audits and Inspections
19. Control of Suppliers
20. Documentation Management

**Learn more about GBAC STAR™ and start your application at [gbac.org/service](https://gbac.org/service).**





# Gain critical third-party validation that your business is implementing the industry's highest standards for cleaning and disinfection

## GBAC STAR accreditation means that a service provider has...

- ✓ Established and maintained a cleaning, disinfection, and infectious disease prevention program to minimize risks associated with infectious agents like the novel coronavirus (SARS-CoV-2).
- ✓ The proper cleaning protocols, disinfection techniques and work practices in place to combat biohazards and infectious disease.
- ✓ Highly skilled cleaning professionals who are trained for outbreak and infectious disease preparation and response.

## With GBAC STAR, you are...

- ✓ Maintaining strict cleaning protocols for infectious disease.
- ✓ Using best practices to limit the impact of future outbreaks.
- ✓ Protecting building occupants now and in the future.
- ✓ Prepared for any recurring challenges in your workplace or facility.
- ✓ Highly informed for infectious disease response.
- ✓ Empowered to do their jobs safely and effectively.
- ✓ Trained to follow the right practices to keep themselves safe from disease.
- ✓ Bringing value to their communities and contributing to public health in your workplace or facility.

## Enjoy the benefits of GBAC STAR accreditation such as...

- ✓ Making your company more attractive to hire through your commitment to building occupant health and safety.
- ✓ Training your frontline employees and supervisors to properly clean and disinfect for infectious diseases and biohazards.
- ✓ Serving as a consultant and advisor to your customers who want to achieve GBAC STAR Facility Accreditation for their buildings.

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