

# TO OUR VALUED CUSTOMERS

## OUR FACILITY MEETS HIGHER PROTOCOLS FOR CLEANING & DISINFECTION



**Our facility is now a GBAC STAR™ Accredited Facility**, as awarded by the Global Biorisk Advisory Council (GBAC). GBAC STAR is an important indicator of a facility's thoroughness with cleaning, disinfection, and infectious disease prevention.

**Our company's goal** is to create safer and healthier communities for the people we serve, restore trust and confidence with our customers, and improve public health for the long-term. The GBAC STAR accreditation is an important independent validation that we are meeting this goal.

### About GBAC STAR

The GBAC STAR Program helps commercial and public facilities establish and carry out a systematic approach to cleaning, disinfection, and infectious disease prevention. To achieve accreditation, our facility was required to demonstrate compliance with the program's 20 elements. GBAC is a division of ISSA, the world's leading trade association for the cleaning industry.



#### PREPARE

Our facility is prepared and provides our staff with education and training for biorisk prevention and containment.



#### RESPOND

We know how to assess, contain, monitor, and eradicate disease to protect our facility's customers, visitors, employees, and the community at large.



#### RECOVER

We have developed and implemented a recovery plan to get our facility reopened, with special attention paid to preventing future crises.

#### With GBAC STAR, our facility is:

- ✓ Maintaining strict cleaning protocols for infectious disease.
- ✓ Using best practices to limit the impact of future outbreaks.
- ✓ Protecting building occupants now and in the future.
- ✓ Prepared for any recurring challenges in your workplace or facility.

#### With GBAC STAR, our cleaning staff is:

- ✓ Highly informed for infectious disease response.
- ✓ Empowered to do their jobs safely and effectively.
- ✓ Trained to follow the right practices to keep themselves safe from disease.
- ✓ Bringing value to their communities and contributing to public health.

#### With GBAC STAR, our customers have:

- ✓ The assurance that the facility has the proper disinfection processes.
- ✓ Renewed trust in building cleanliness and safety.
- ✓ Increased confidence to enter and feel comfortable inside the building.
- ✓ Peace of mind that proper cleaning is an ongoing facility management priority.

Learn more about GBAC STAR  
at [www.gbac.org/info](http://www.gbac.org/info).

